Friendly Reminders

Collection Days
Trash is collected weekly. Recycling and greenwaste are also collected on the same day as trash. Please have all carts roadside by 6:00 a.m. on your collection day.

Cart Placement
Place carts at the road’s edge, 3 feet apart, with the lids positioned to open toward the street. Keep carts away from all obstacles, such as cars and mailboxes, as well as overhead obstacles such as carport overhangs and tree branches. Please make sure the lids close completely and only the appropriate materials are in each cart.

Holiday Collection Schedule
Collection is delayed by one day for customers whose service day falls on or after the following holidays when they occur on a weekday:
- Memorial Day
- Thanksgiving Day
- July 4th
- Christmas Day
- Labor Day
- New Year’s Day


Missed Pick-Ups
If your trash and/or recycling was missed or not set out for collection, please call our office within 24 hours. In some cases, a return trip charge may be applied to your account.

Contamination
If your recycling or greenwaste carts are found to contain garbage, your carts may not be collected. Hazardous materials (i.e. batteries, paints, solvents, etc.) or medical waste/sharps are not accepted.

CALIFORNIA’S NEW COMMERCIAL RECYCLING LAW

Last year, California lawmakers passed Assembly Bill (AB) 341, a law that requires recycling for businesses and public entities that generate four cubic yards or more of commercial solid waste per week and multifamily residential dwellings of five units or more. The goal of this new law is to reduce greenhouse gas emissions by redirecting commercial solid waste from landfills to recycling efforts. This law will also increase the opportunity for additional recycling services and recycling manufacturing facilities in California.

For more information about how these new regulations may apply to you and to learn more about local recycling opportunities, call us at (530) 252-1200. We also offer waste assessments at no charge to commercial and multi-family residential subscribers. We will visit your site to assess your waste stream and determine whether more of your material can be recycled, which may result in a reduction in your trash bill. Call our office today to arrange for your free waste assessment. For additional information about commercial recycling, visit http://www.calrecycle.ca.gov/climate/recycling/#links.

Optional Services

Greenwaste Service
Greenwaste service is available to our residential customers for an additional fee. If you are interested, please contact us at (530) 252-1200 or go online at www.CandSwaste.com. Download and complete the greenwaste sign-up form and fax back, mail or drop-off. Curbside greenwaste collection is made each week on the same day as trash service.

Debris Box Services/Clean-up Bins
3 and 6 cubic yard cleanup bins are available for small household cleanups. 15, 20 and 30 cubic yard roll-off bins are available for remodel, construction, landscape tear-out, and large clean ups. Call us for more information.

Community Education and Outreach

We are available to make presentations to civic organizations and groups that would like to know more about leading-edge solutions in managing solid waste and maximizing diversion from landfilling.

We are also available for classroom presentations in schools. Our children hold the key to maintaining and developing sustainable waste solutions for the future.

Give us a call at (530) 252-1200 to schedule a presentation and ask for Michelle.
Additional Services Available
In addition to weekly trash collection, we offer the following services to our residential and commercial customers at no additional cost.

Recycling Service
We provide curbside collection of recycling each week on the same day as trash service. You will receive a designated recycling cart for your recyclables.

Bulky Items & E-Waste Curbside Collection
We provide curbside collection once per calendar year of 2 bulky and 5 e-waste (TV’s, computers, monitors) items. Appliances containing Freon will be charged a fee of $25 for Freon removal. Please call to schedule a pick-up.

Curbside Oil & Filter Collection
We provide curbside collection of motor oil and oil filters at no charge. Please call to schedule a pick-up.

Christmas Trees
During the first full week of January, un-flocked Christmas trees will be collected curbside for residential customer pick-ups only. Please place it next to your cart on your collection day.

Billing
Billing for trash service will be done monthly or quarterly, in advance. Invoices are due and payable within 30 days of the invoice date. Payment may be made by check, cash, money order, credit card (Visa, MasterCard, American Express, and Discover) or by electronic means at our website www.CandSwaste.com.

Customers can mail payments to:
P.O. Box 360
Susanville, CA 96130,
or deliver them to our office Monday through Friday from 8:00 a.m. to 5:00 p.m. at:
471-825 Diane Drive
Susanville, CA 96130.

To pay by credit card over the phone (no additional fee), please call us at (530) 252-1200.

If payment is not received within 30 days of billing, service may be discontinued and your bin or cart may be removed.

Go Paperless
Sign up for paperless E-Statements by calling us at (530) 252-1200 or e-mail us at lasseninfo@candswaste.com.

Moving
It is your responsibility to stop or transfer service if you plan to move within or out of the service area. Please call in advance so that we may schedule the change and remove any of your containers. Customers are held responsible for service until notice is given of cancellation and containers are removed.

If you do not return your cart to C&S Waste, you will be charged a service fee.

Closed account balances must be paid within 15 days of closure or your account may be turned over to a collection agency.

Follow us on Facebook: C&S WASTE SOLUTIONS OF LASSEN COUNTY or visit our website at www.CandSwaste.com for upcoming events, news, holiday schedule, recycling tips and more.

RATE SCHEDULE
EFFECTIVE JANUARY 1, 2013

PRIMARY AREA
Susanville • Standish • Janesville • Johnstonville •
Lake Forest Estates • Litchfield

RESIDENTIAL SERVICE
TRASH
35 gallon cart $18.62 per mo.
65 gallon cart $24.84 per mo.
95 gallon cart $31.07 per mo.

RECYCLING
95 gallon cart No Charge to
Weekly Pick-up Trash
Customers

COMMERCIAL SERVICE
TRASH
Pricing based upon once a week service
1 cubic yard bin $ 92.52 per mo.
2 cubic yard bin $153.73 per mo.
3 cubic yard bin $185.03 per mo.
4 cubic yard bin $244.87 per mo.
6 cubic yard bin $298.89 per mo.

RECYCLING
Size dependent on needs of business
No Charge to
Trash Customers

RECYCLE (Residential trash customers only)
For an additional fee, greenwaste service can be added by calling
(530) 252-1200 or completing a sign-up form at www.CandSwaste.com.
95 gallon cart $5.04 per mo.

SECONDARY AREA
Doyle • Herlong • Milford • Wendel • Westwood • Clear Creek •
Spaulding/Eagle Lake

RESIDENTIAL SERVICE
TRASH
35 gallon cart $20.71 per mo.
65 gallon cart $26.93 per mo.
95 gallon cart $32.46 per mo.

RECYCLING
95 gallon cart No Charge to
Weekly Pick-up Trash
Customers

COMMERCIAL SERVICE
TRASH
Pricing based upon once a week service
1 cubic yard bin $ 95.35 per mo.
2 cubic yard bin $163.68 per mo.
3 cubic yard bin $192.13 per mo.
4 cubic yard bin $240.54 per mo.
6 cubic yard bin $313.09 per mo.

RECYCLING
Size dependent on needs of business
No Charge to
Trash Customers

RECYCLE (Residential trash customers only)
For an additional fee, greenwaste service can be added by calling
(530) 252-1200 or completing a sign-up form at www.CandSwaste.com.
95 gallon cart $8.07 per mo.

All rates listed above are for weekly collection service. Additional charges apply for multiple collections each week. This is a partial list only. For additional information, please call us at (530) 252-1200 or visit us online at www.CandSwaste.com.