



Your SERVICE COLLECTION DAY is:

Monday

Tuesday

Wednesday

Thursday

Friday

IMPORTANT Reminders:

- **Collection Days** – *Trash, recycling and greenwaste will all be collected on the same day*

*Your collection day is circled above. Please have carts out at road's edge by **6:00 a.m.** on your collection day.*

- **Holiday Schedule** – *The following holidays are the only ones that will affect your trash collection schedule:*

**Memorial Day
Independence Day**

**Labor Day
Thanksgiving Day**

**Christmas Day
New Years Day**

*During these holiday weeks, collection will be one day later following the holiday. For example, if your regular service day is Monday, your collection will be on Tuesday. All other collections during that week will be one day late, with Friday customers being collected on Saturday. HOWEVER, if the holiday falls after your normal collection day that week, **you will not be affected**. The regular collection schedule resumes after the holiday week.*

- **Cart Placement** – *Place carts at road's edge, 3 ft. apart, with the lids positioned to open toward the street*



Keep carts away from all obstacles, such as cars and mailboxes, as well as overhead obstacles

- **Recycle or Greenwaste Contamination**

*If your recycling or greenwaste carts are found to contain garbage your carts may not be collected. **Hazardous materials** (i.e. batteries, paints, solvents, etc.) or **medical waste/sharps** will not be accepted.*

- **Split-Body Trucks** – *One truck collects both the trash and recycling during the same stop. **Greenwaste will be collected separately, or by a different truck, on the same day.***



- **Billing – Billing for trash service will be done monthly or quarterly, in advance**

Invoices are due and payable within 30 days of the invoice date. Payment can may be made by *cash, check, money order, credit card* (Visa, MasterCard, AMEX & Discovery) or by electronic means at our website www.CandSwaste.com. Payments can be mailed to **P.O. Box 360, Susanville, CA 96130** or dropped off to our office at **471-825 Diane Drive, Susanville, CA 96130**. For credit card payments over the phone please call us at (530) 252-1200 (*there is no additional charge*).

- Service may be discontinued, and your bin or cart may be removed, if payment is not received within 30 days of billing.
- If you move, it is your responsibility for cancelling your service: There is a charge of **\$64.35/cart (Primary Area)** and **\$75.08/cart (Secondary Area)**, if your cart is not returned to C&S Waste. *Closed account balances must be paid within 15 days of closure or your account may be turned over to a collection agency.*

SERVICES included with Garbage Service:

- **Christmas Trees (Residential Customers Only)** – *Un-flocked trees will be collected free only during the first full week of January. Please place next to your cart on your collection day during that week.*
- **Bulky Items & E-Waste Curbside (Residential Customers Only)** – *Customers may have 2 bulky and 5 e-waste (TV's, computers, monitors) items collected curbside once per calendar year. Appliances containing Freon will be charged a fee of \$25 for Freon removal. Please call to schedule pick-up.*
- **Curbside Oil & Filter Collection (Residential Customers Only)** – *Please call to schedule pick-up.*

ADDITIONAL SERVICES:

- **Greenwaste Collection: (Residential Customers only) - Weekly Pick-Up**

A) Primary Area: **\$5.33/month**

B) Secondary Area: **\$8.09/month**

Questions and Contact Information

471-825 Diane Drive
Susanville, CA 96130
P: (530) 252-1200
F: (530) 252-1255

Office Hours:
Monday thru Friday
8am – 4 pm
(Closed Major Holidays)

CandSwaste.com

Email: lasseninfo@candswaste.com

Facebook: C&S Waste Solutions of Lassen County